

FDA
CLEARED



Health Expert Electronic Stimulator

New Upgrade with Heating



SAFETY PRECAUTIONS

The product should be used in the correct manner, as explained in this manual, in order to prevent any accident.

CLINICALLY
TESTED 
DRUG | CLASS II
FREE | MEDICAL
DEVICE

Acknowledgment

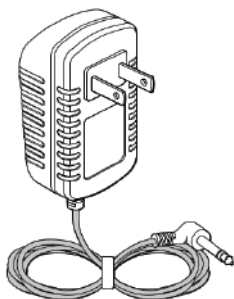
Thanks for choosing OSITO electronic muscle stimulator Before using it, please read the user manual carefully, especially the caution part, so that you can operate it correctly, and the user manual should be well-kept for your reference at any time.

What is Inside the Box?	3
Parts Identification	4
Introduction of OSITO	5-6
What OSITO Role	
How OSITO Works	
What OSITO Main Features	
What Usage of OSITO Modes	
Important to Know	7-11
Contraindications	
Warnings	
Cautions	
Attentions	
Adverse Reactions	
Instructions for Use	12-24
How Long Should I Use OSITO?	
Step 1: Setting up OSITO for the first time	
Step 2: Setting up OSITO for use	
Step 3: Using the foot-pads	
Step 4: Using the Body Pads	
Step 5: Using the foot-pads and Body Pads at the same time	
Step 6: Cleaning and storing	
Replacing the Batteries	
Replacing the Body Pads	
About the OSITO Remote Control	
Troubleshooting	25-27
Symbols	28-29
Technical Specifications	30-31
Warranty	32-33

What is Inside the Box?

Upon opening the carton, please check that the following components are provided. If you think anything is missing, contact us feel free on our service email: **osito_service@163.com** or visit **www.szosto.com**

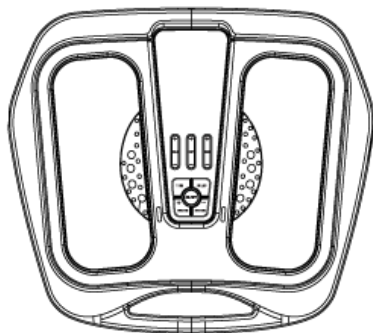
A AC/DC power adapter



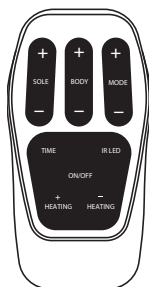
B Body Pad cords x 2



C OSITO new upgrade



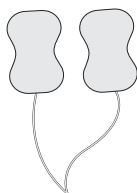
D Remote control



E AAA batteries x 2



F Body Pads x2 Pairs

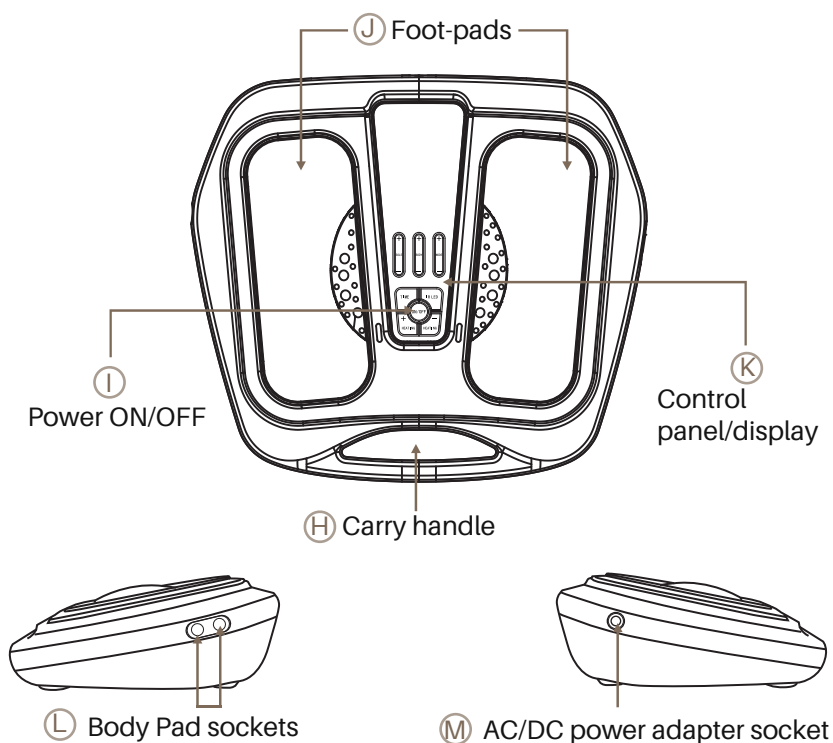


G User manual

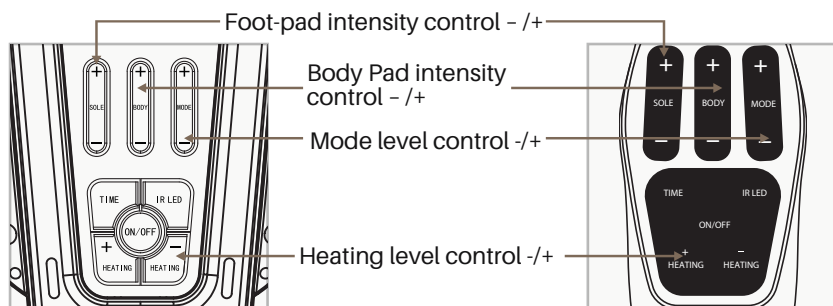


Parts Identification

Parts of OSITO



Controls of OSITO



Introduction of OSITO

WHAT OSITO ROLE:

- To temporarily increase and warm local blood circulation in swelling leg muscles
- To stimulate healthy muscles in order to improve and facilitate muscle function
- For temporary relief of pain associated with sore and aching muscles in the shoulder, waist, back, upper extremities (arms), and lower extremities (legs) due to strain from exercise or normal household duties

HOW OSITO WORKS:

Adopting the constant temperature and low-frequency current stimulates ache-spots of the human body for muscle contraction or relaxation.

- When muscle relaxation, blood entering.
- When muscle contraction, the blood that contains metabolites to be sent out.

This kind of action will recycle which helps to accelerate the blood circulation and alleviate pain, swelling, fatigue, pain, and other symptoms.

WHAT OSITO MAIN FEATURES:

- Adopted to better ABS materials and design according to man-machine engineering science. The item looks very modern, fashion and delicate
- 50 kinds of electromagnetic wave intensity with continuous adjustment, will meet your required ideal result in proper sequence
- 25 minutes automatic time set
- There are 25 kinds of massage modes for sole and body, each impulse massage mode will improve the different symptoms, and eliminate fatigue
- 3 Types of heating modes (40~45~50°C) with IR light
- All functions can be operated by a remote controller and be easy to use.

Introduction of OSITO

WHAT USAGE OF OSITO MODES

Mode	Type	Usage
1.Accupuncture Pushing	TENS	High blood pressure
2.Accupuncture	TENS	Headache
3.Accupuncture Kneading	TENS	Abnormal menstruation
4.Accupuncture Tapping	TENS	Lumbar strain
5.Scrapping	TENS	Tired feet
6.Squeezing	EMS	Sciatica
7.Massage	EMS	Immune system
8.Pushing Massage	EMS	Lumbago
9.Pushing Squeezing	TENS	Muscle relaxation
10.Accupuncture Squeezing	TENS	Muscle activation
11.Accupuncture Hammering	TENS	Neck pains
12.Kneading	EMS	Chest pains
13.Thumping	TENS	Apoplexy
14.Scrapping Pressing	TENS	Constipation
15.Cupping	EMS	Stomach ache
16.Body Shaping	EMS	Weight loss
17.Hammering	EMS	Insomnia
18.Massage Tapping	TENS	Fatigue
19.Pushing	EMS	Pain in the vertebrae
20.Rolling Pounding	EMS	Neurasthenia
21.Squeezing	EMS	Osteoporosis Osteoporosis
22.Stoke	TENS	Cervical spondylosis
23.Accupuncture Therapy Massage	TENS	Arthritis/Rheumatism
24.Shiatsu	TENS	Blood circulation
25.Rolling Kneading	EMS	Stress

WHO SHOULD NOT USE OSITO



Do not use if: (contraindications)

- You're pregnant.
- You have a cardiac pacemaker, implanted defibrillator, or other implanted electronic device, if yes, this may cause electric shock, burns, electrical interference, or death.
- You are being treated for, or have the symptoms of, an existing Deep Vein Thrombosis ('DVT')

Long periods of inactivity can put you at greater risk of developing Deep Vein Thrombosis (DVT). DVT is a blood clot and usually occurs in a deep leg vein. If part of the DVT breaks off it may lead to potentially life-threatening complications such as pulmonary embolism.

If you have been inactive for prolonged periods and suspect you may have a DVT, consult your doctor immediately. To prevent dislodging the clot do not use OSITO.

In some cases of DVT there may be no symptoms. However it is important to be aware of the symptoms that may include:

- *pain, swelling and tenderness in one of your legs (usually your calf)*
- *a heavy ache in the affected area*
- *warm skin in the area of the clot*
- *redness of your skin, particularly at the back of your leg, below the knee*

Consult your doctor as soon as possible if you show any signs of the above symptoms.

WHO SHOULD CONSULT WITH DOCTOR BEFORE USE



Warnings

- You have suspected or diagnosed from a chronic illness or cancer.
- You have suspected or diagnosed fever
- You have suspected or diagnosed heart disease
- You have suspected or diagnosed epilepsy
- You have slow-healing wounds
- You have a loss of feeling in the hands or feet
- You have had medical or physical treatment for your pain
- You are in the care of a doctor
- You are experiencing cramping leg pain that occurs during walking
- You are unsure about the suitability of the OSITO for you
- You are unsure about the cause of your symptoms
- If you have a metallic implant, you may experience pain or discomfort near the implant when applying electrical stimulation, if this should occur discontinue use and seek advice from your doctor
- The electrical stimulation may feel more intense close to a metallic implant. It is safe to continue use provided no pain is experienced. You may need to adjust the intensity to a comfortable level
- Do not use the Body Pads on your head, face, neck, or chest.
- There is a chance that serious health problems, and in rare cases death may be caused by using the Body Pads on your head, face, neck or chest
- ***Use Body Pads only on parts of your body as directed in this guide***

Important to Know



WHEN SHOULD NOT TO USE OSITO

- Please do not use the device together with other therapeutic equipment or electrical medical apparatus and similar.
- Please do not use the device immediately after meals; wait for at least 1 hour.
- Please do not use the device when you are in the bath or shower
- Please do not use the device while you are sleeping or going to sleep
- Please do not use the device while you are driving, operating machinery, or during any activity in which electrical stimulation can put you at risk of injury
- Please do not use the device in places that are damp or extremely dusty, as this may result in mechanical failure



Cautions

Be careful when applying stimulation:

- Over areas of skin that lack normal sensation - be careful not to overstimulate the area. Check for signs of skin irritation (redness), bruising, or pain. If in doubt consult your doctor
- Over the abdomen during menstruation
- After recent surgical procedures (within the last 6 months) as the stimulation may disrupt your healing process
- If you are likely to bleed internally, such as following an injury or fracture – use a low intensity and/or shorter time to avoid overstimulation
- After a long period of immobility or inactivity – use a low intensity and shorter time to avoid over-stimulation or muscle fatigue

Important to Know

- It is possible OSITO may reduce the sensation of pain that would normally act as a warning of an underlying problem
- If your pain does not improve gets worse or continues for more than 5 days, stop using the device and talk to your doctor
- The long-term effects of chronic electrical stimulation are unknown
- This product is not intended for use by persons with reduced physical, sensory or mental capabilities, unless they are supervised by a person responsible for their safety



Attentions

- Do not stand on the machine. Use only when sitting down
- Use the device only for its intended purpose
- Do not expose the device to extreme heat
- Do not spill liquid on the device or its accessories
- Do not overload the electrical outlet
- Keep this device out of the reach of children
- The OSITO may be used by multiple persons, ensure the device is cleaned after each use
- Use the OSITO only with the Body Pads, cords, and accessories supplied by, or purchased from, the manufacturer
- Check Body Pads, cords, and cables periodically for damage
- Do not open the OSITO or repair it yourself. This will invalidate your warranty and may cause serious harm
- In the unlikely event your OSITO malfunctions, disconnect it from the power source and contact your authorized agent
- The OSITO has passed the required tests for EMI, it may still be affected by excessive emissions and/or may interfere with more sensitive equipment

Important to Know

- Ensure the device is turned off after use.
- Unplug the device from the mains immediately after use and prior to cleaning.
- Store the device in a clean and dry location.



Adverse reactions

- Skin irritation and burns beneath the electrodes have been reported with the use of powered muscle stimulators
- If you experience adverse reactions, stop using OSITO and talk with your doctor
- The product should be used in the correct manner, as explained in this manual, in order to prevent any accidents.

Instructions for Use



How long should I use OSITO?

Do not use OSITO more than 6 sessions of 30 minutes (or the equivalent) per day. This may result in muscle fatigue.

It is recommended to use OSITO for 20-30 minutes per day.

STEP 1: SETTING UP OSITO FOR THE FIRST TIME

a Remove all parts from the carton:

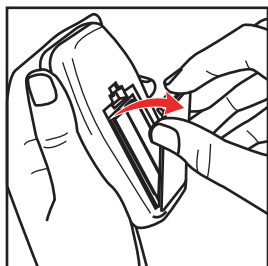
- AC/DC power adapter
- OSITO
- Body Pads
- Body Pad cords
- Remote control
- AAA batteries x 2

See What is inside the Box? pages 3 to help identify the parts

Hint: The AC/DC power adapter is supplied in a small, white labelled box situated to one side as you open the carton

Note: If something is missing, contact our helpline on EMAIL: osito_service@163.com or visit www.szosto.com

Instructions for Use



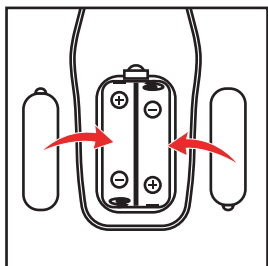
b Locate the remote control.

c Locate the back cover of the remote control.

d Pull the latch to open the cover.

e Insert the batteries.

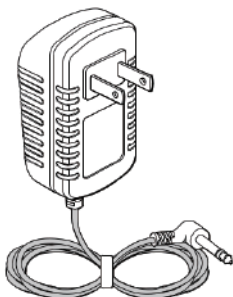
Make sure you insert the batteries correctly with the flat end (negative (-) end) placed against the spring in each slot.



f Press the cover onto the back of the remote to close it.

Before you use OSITO for the first time, read the Warnings and Cautions on pages 7-11. If in doubt, consult your doctor before using the product.

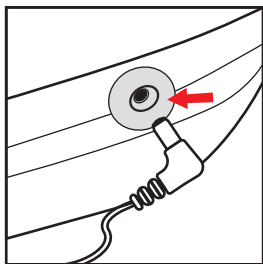
STEP 2: SETTING UP OSITO FOR USE



a Place the OSITO Device on a flat surface.

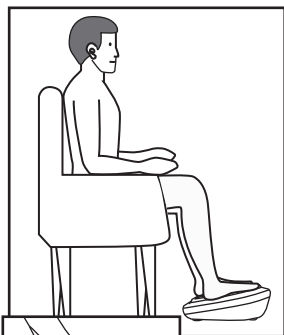
b Locate the AC/DC power adapter.

Instructions for Use



- c** Plug the small end of the power cord into the opening on
- d** Plug the power adapter into the nearest electrical outlet.

STEP 3: USING THE FOOT-PADS



- a** Get into a comfortable seated position. For best results sit with your knees and ankles at right angles to your body.
- b** Place OSITO on the floor in front of you.

Never stand on the OSITO unit.

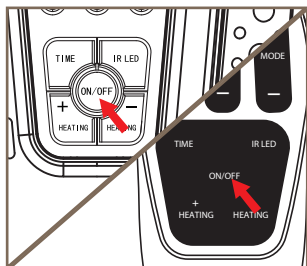
OSITO is designed to be used while seated.



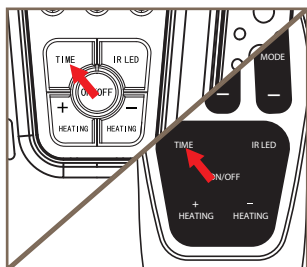
- c** Place both bare feet on the foot-pads. Make sure you remove all footwear, including socks / stockings.
- d** If desired, apply a moisturizing lotion/olive oil to the soles of your feet.

Tip: Applying a moisturizing lotion/olive oil to the soles of the feet before using OSITO can help improve the delivery of electrical stimulation.

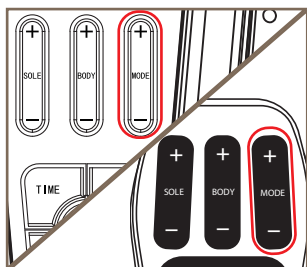
Instructions for Use



- e** Press the power button on the OSITO or remote control to turn OSITO on. You will hear a beep and the control panel settings light up. To turn off OSITO at any time during operation, press the power button on the OSITO or remote control.



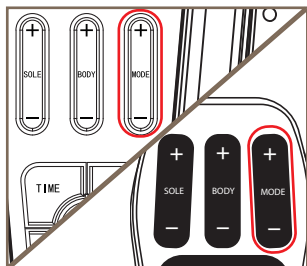
- f** Set the time for the number of minutes you want to use OSITO. You can use the buttons on the control panel or remote control. Press the time button to select the time setting. The default time is 5 minutes. You can set the timer for up to 60 minutes.



- g** Press the foot pad mode (+) button one time to choose the different massager modes. You can set the mode between 1-25.
- h** Press the footpad mode (+) button until it is at the desired level. Use a mode that provides you with comfortable muscle contraction and note that the intensity required may vary from day to day. Read the mode's usage for the best-suited mode.

Hint: For safety reasons, the intensities will go back to zero while changing modes.

Instructions for Use



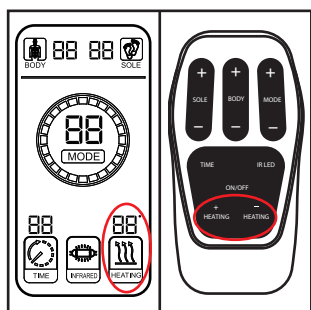
i Press the foot pad intensity (+) button one time to start stimulation.

You can set the intensity between 1-50.

j Press the foot pad intensity (+) button until it is at the desired level.

Use an intensity that provides you with strong but comfortable muscle contraction and note that the intensity required may vary from day to day.

It is normal to feel tingling or varying sensations in your calf muscles.



k Press the heating button to choose the different massager modes You can set 25 different modes.

You can use the buttons on the control panel or remote control.

Press the (+) button to increase the temperature.

Press the (-) button to decrease the temperature.

Total 3 Types of heating modes (40~45~50°C) are available .

l Press the IR button to open the IR therapy.

Warm reminder: The IR light has a good heat penetration effect to improve the blood flow rate, promote blood circulation, and eliminate blood circulation obstacles.

Instructions for Use

If you feel pain or discomfort:

- Remove one or both feet from the foot-pads to stop the stimulation.
- Lower the intensity of the foot-pads using the foot-pad intensity - button on the control panel or remote control before replacing your feet on OSITO.

OSITO does not vibrate.

- m** The time control/display will start to count down in minutes as OSITO cycles through its program.
- n** When OSITO times out, the time display reads (00) and you will hear three beeps.
- o** The OSITO switches itself off automatically.

Instructions for Use

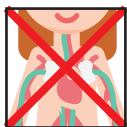
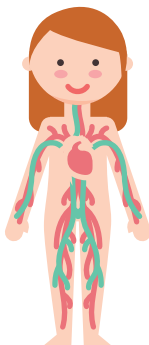
STEP 4: USING THE BODY PADS



Each OSITO comes with two pairs of reusable (up to 20-30 applications) Body Pads that can be used to deliver electrical stimulation to the knees, shoulders, back or arms.

Do **NOT** use the Body Pads on your head, face, neck or chest.

❌ DO NOT PLACE BODY PADS ON YOUR:



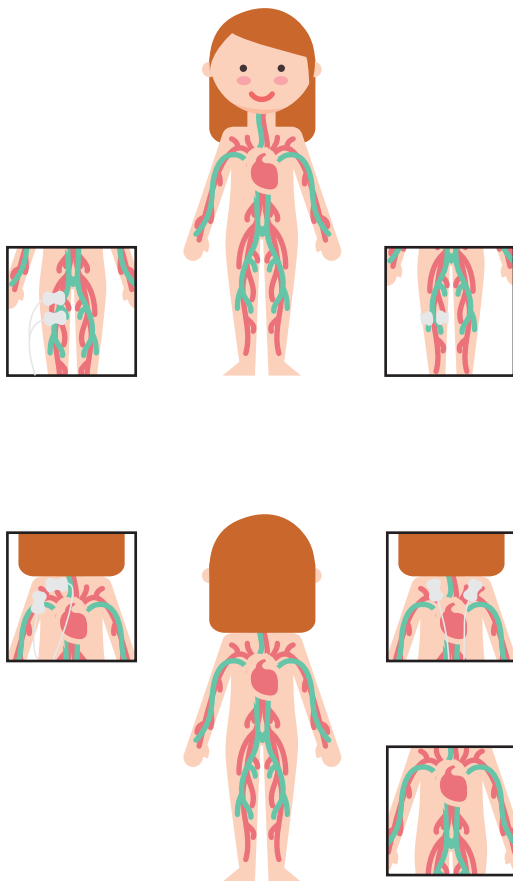
There is a chance that serious health problems, and in rare cases death, may be caused by using the Body Pads on your head, face, neck or chest.

- *There is a chance that using the Body Pads on your head, face or neck may cause closure of the airway, difficulty in breathing, or adverse effects on heart rhythm or blood pressure.*
- *The introduction of electrical current into the chest may cause rhythm disturbances to your heart, which could be lethal.*
- *Use Body Pads only on parts of your body as directed in this guide.*

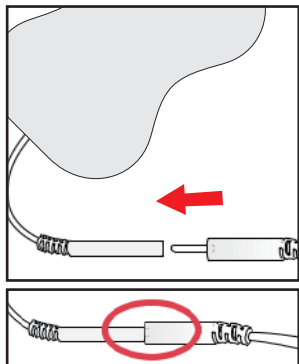
Instructions for Use

- a** Select the area you wish to apply electrical stimulation. If you wish to treat two areas at the same time, apply a pair of Body Pads to each area.

✓ Example placements are shown below:



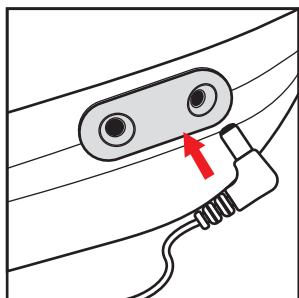
Instructions for Use



- d** Attach the ends of the Body Pads to the Body Pad cords. If you are using both pairs of Body Pads, repeat this step for the remaining Body Pads.

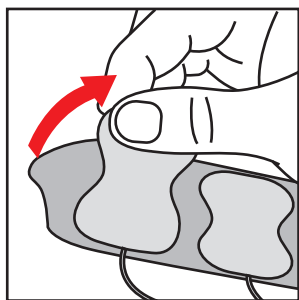
Press connectors until no gap is between them.

Leaving a gap may cause disconnection.



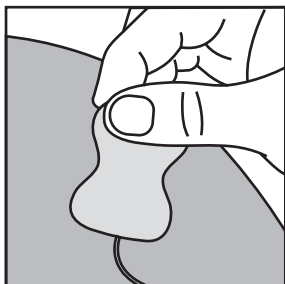
- e** Plug the other end of the Body Pad cord into either of the openings on the side of OSITO.

If you are using both pairs of Body Pads, repeat this step for the remaining Body Pad cord.

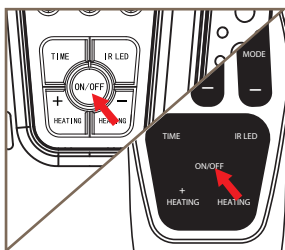


- f** First time use only: remove the plastic liner from the Body Pads, by peeling it off carefully, then discard.

Instructions for Use



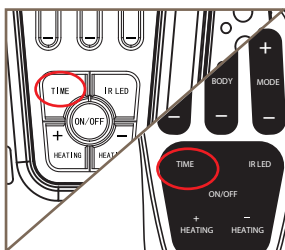
- g** Press the Body Pads on the area(s) you wish to apply electrical stimulation, as shown on page 20, gently pressing the adhesive side against the skin.



- h** Press the power button on OSITO or the remote control to turn OSITO on.

You will hear a beep and the control panel settings light up.

To switch off the OSITO unit at any time during operation, simply press the power ON/OFF button.



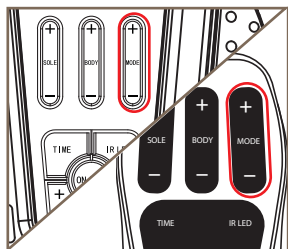
- i** Set the time for the number of minutes you want to use OSITO.

You can use the buttons on the control panel or remote control.

Press the time button to select the time setting

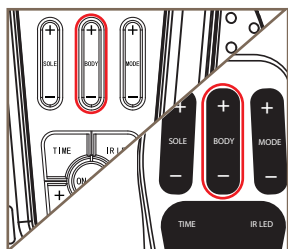
The default time is 5 minutes. You can set the timer for up to 60 minutes.

Instructions for Use



- j** Press the Body pad mode (+) button one time to choose the different massager modes.

You can set the mode between 1-25.



- k** Press the Body Pad intensity (+) button until it is at the desired level.

Use an intensity that provides you with strong but comfortable muscle contraction and note that the intensity required may vary from day to day.

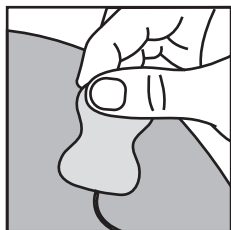
It is normal to feel tingling or varying sensations in the the area you are delivering electrical stimulation to.

If you are using both pairs of Body Pads, the Body Pad intensity buttons control both pairs of pads.

If you feel pain or discomfort:

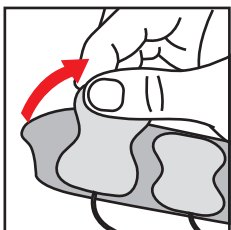
- Lower the intensity of the Body Pads using the Body Pad intensity (-) button on the control panel or remote control.

Instructions for Use



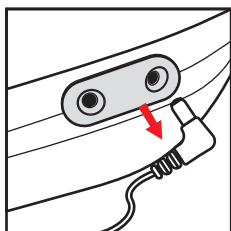
l The time control/display will start to count down in minutes as OSITO cycles through its program.

m When OSITO times out, the time display reads (00) and you will hear three beeps.



n The OSITO switches itself off automatically.

o Gently peel the Body Pads from the skin.



p Place the Body Pads adhesive side down on the original pad film.

q Unplug the Body Pad cord(s) from the opening(s) on OSITO.

STEP 5: USING THE FOOT-PADS AND THE BODY PADS AT THE SAME TIME

If you want to use Body Pads and the foot-pads at the same time:

- Follow the steps for Using the Body Pads
- Then follow the steps for Using the foot-pads

Do not apply the Body Pads to the lower legs when using the foot-pads as this may cause muscle contractions to become uncomfortable.

Instructions for Use

STEP 6: CLEANING AND STORING OSITO

- a** Press the power button and turn OSITO off, if needed.
- b** Wipe down the foot-pads with a soft damp cloth. Do not clean with chemicals.
- c** Do not immerse OSITO in water.
- d** Store OSITO in a cool, dry, and dust-free location. Store out of direct sunlight.
- e** Place Body Pads on the Pad film. (Do not throw the films away)
- f** Store the Body Pads in a dry and ventilated location. Store out of direct sunlight.
- g** You do not have to detach the Body Pads from the Body Pad cords to store them.

Replacing the Body Pads

The Body Pads are reusable for up to 20-30 applications. If the Body Pads start to lose their adhesiveness, rub a few drops of water into the surface. Replacement Body Pads can be obtained via www.szosto.com

About the OSITO Remote Control

The technology used in the remote control allows an emitted infrared signal to be sent to the OSITO unit. Infrared is a common and reliable technology within remote control devices. The signal is a binary-coded command that is unidirectional and low speed. This instructs the microprocessor within the OSITO to change specific functions. The remote control must be aimed directly at the OSITO with no obstacles in between. The remote control does not change function itself but simply communicates a command

Troubleshooting

Porblem	Possible Cause	Solution
OSITO is on (lights illuminated on the LED display) but I cannot feel the electrical stimulation through the footpads.	Not placing both bare feet on the foot-pads at the same time.	Ensure that your feet are bare and each foot is placed on each of the foot-pads at the same time. Keep increasing the intensity up to a maximum of 50 until you feel the stimulation.
	Your feet may be dry.	Moisturize the soles of your feet to improve conductivity and stimulation and try the procedure again. You may also have to increase the intensity level.
	You may be dehydrated.	Drink plenty of water before and after using the device. The device uses your body to create the electrical circuit. Water is an excellent conductor of electricity and if your body is less hydrated (below 60%) then the stimulation may be less. Therefore it is important to always remain well hydrated.

Troubleshooting








Problem	Possible Cause	Solution
	The intensity level may be on too low a setting.	This is a very safe device. Keep increasing the intensity level towards 50 until you feel the stimulation. You may find that you have to increase the intensity level as you get used to the therapy. The aim is not to get to 50 but to find a setting that is comfortable for you.
	If, having tried the solutions above, you still cannot feel the stimulation:	Test the device by placing one hand across both footpads at the same time (The heel end of the footpads are easiest). With your other hands, and starting from zero, increase the intensity level until you can feel the stimulation. If you can feel the stimulation through your hand then the device is working. If on 50 you still cannot feel the stimulation then please contact your authorized dealer.

Troubleshooting








Porblem	Possible Cause	Solution
No power or lights to OSITO when it is switched on.	AC Adapter not switched on at the electrical outlet or AC Adaptor not plugged into device properly.	Check electrical outlet power is switched on and the AC Adaptor is plugged into the device correctly. If still not working - contact your authorized dealer.
OSITO is not vibrating.	OSITO IS NOT DESIGNED TO VIBRATE.	
My legs are aching after treatment.	You may have the intensity on too high a setting and your muscles are being overworked.	Leave adequate time after each treatment to allow the muscles to recover (just like after vigorous exercise!). On your next session starts on a lower setting (where you can feel the mild electrical stimulation and it is comfortable) and reduce the duration until your muscles have acclimatized to the stimulation.
No heating or hard to feel the warm	You may need to open the IR light as well, wait for 5-10 minutes	

If any other troubles, please contact us feel free on our helpline email: osito_service@163.com or visit www.szosto.com

Explanation of figures, symbols, warning statements and abbreviations on the equipment

1		(Symbol for "BATCH CODE". This symbol should be with Production Batch No, and next to graph, batch code and lot number and batch number and so on) Examples:  ABC123
2		(Symbol for "DATE OF MANUFACTURE". This symbol should be next to number) Production date of medical equipment (use mark  in front of the production date)
3		Symbol for "ATTENTION, CONSULT ACCOMPANYING DOCUMENTS"
4		After the adoption of the CE certification, CE mark is, as followed, drawn. Its vertical height shall not be less than 5mm, clearly visible, clear, durable, the CE conformity assessment procedures are made by a Notified Body, the Notified Body registration number should be the side of CE mark (Usually in the bottom right). The diameter of the CE marking should be not less than the 5MM semicircle of the two makes up, the XXXX at the lower right corner is the Notified Body identification number, such as the ITS-0413. All medical products sold in the EU market must have the 'CE'. Affix the CE mark indicates that: A. The equipment to meet the basic requirements of the MDD; B. The equipment within the EU can be legally sold in the market C. The device has passed the conformity assessment procedures. The CE marks affixed to the medical devices have two types. That is, CE mark without Notified Body identification number and CE Mark with Notified Body identification number.
5		The Symbol for the Manufacturer (the "manufacturer" tag), the tag should contain the company name and address of the manufacturer. Product manufacturers, CE represents the name and address of importers and/or distributors.

Symbols

6		Symbol for "Authorized Representative in the European Community" ("EU authorized representative" tag), the tag should include the company name and address Of the company authorized bythe European Union.
7		The waste products should behand ledlegally.
8		BF devices
9	 THIS SIDE UP	Upside
10	 FRAGILE	Fragile
11	 KEEP DRY	Keepdry
12		Stacking
13	SN	Device's serial number
14	IP21	Protected from touch by fingers and objects greater than 12 millimeters and protected from water spray less than 15 degrees from vertical.

Technical Specifications

Name of product	OSITO
Model	AST-003L
Weight	2.49Kg (5.5lb)
Dimensions	Ø 497mm x 191mm x 435mm (Main Machine) Ø 65mm x 120mm (Body pads)
Material	ABS / PS
Power Source:	
Powered by adaptor Safety Mark	HDMA10U-050200
Rated	5V dc, 2000mA
Rated Voltage	100-240V
Rated Input	0.1A .
Rated Output	5V 2000mA
<i>Disposal: At the end of product life do not throw this product into normal household garbage, but take it to a collection point for the recycling of electronic equipment.</i>	
Output Specifications:	
Waveform	Pulsed Symmetrical Biphasic
Shape	Rectangular

Technical Specifications

Operation Condition	Storage Condition
10-40 C 30% RH ~ 75%RH 860 hPa to 1060 hPa	0-40 C ≤80% RH 860 hPa to 1060 hPa

The Remote Control replicates the controls found on the device

Operating Frequencies	38 KHz
Operating Range Distance	0 to 25m at horizontal 0 to 18m at +/- 30 degree angle from the horizontal

Warranty

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to this back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product:

Model no:

Lot no:

All OSITO devices are individually tested before leaving the factory. In the unlikely event of any device proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced.

If the fault develops after 28 days and within 24 months of original purchase, you should contact your local distributor quoting model number and LOT number on the product, or write to your local distributor at the address shown.

You will be asked to return the product (in secure, adequate packaging) to the address shown with a copy of proof of purchase.

Subject to the exclusions set out below (see Exclusions), the faulty device will

then be repaired or replaced and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced during the 2 year guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore, it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the device must have been used according to the manufacturer's instructions supplied. replaced and dispatched usually within 7 working days of receipt.

EXCLUSIONS:

1 OSTO Ltd, manufacturer of OSITO devices, shall not be liable to replace or repair the goods under the terms of the guarantee where:

- The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
- The device has been used on a voltage supply other than that stated on the product or used with a power adaptor other than the one supplied with the product.
- Repairs have been attempted by persons other than our service staff (or authorized dealer).
- The device has been used for hire purposes or non-domestic use.
- The device is second hand.

2 OSTO Ltd are not liable to carry out any type of servicing work, under the guarantee.

3 Accessories such as Electrode pads are not covered by the guarantee.

4 Batteries and damage from leakage are not covered by the guarantee.

- This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer.



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